How to use the Patient Portal

The Children's Mercy Employee Wellness Center Patient Portal is a convenient tool to schedule appointments, send messages to your provider, and view your health records – including your lab results.

Register to get started

1. When you receive your email invitation, click the blue "I manage [your name's] health" button, as shown here:

Accept an invitation for Jessica	
This invitation is for Jessica. Continu	e to create their account and connect it with Base West Health.
I manage Jessica's health	

- 2. Follow the on-screen instructions to verify your identity and create your Cerner Health Account.
- 3. Click the Create Account button to finish.

Using the portal

The home page links you to tools within the portal.

- At the top of the page, click to access these tools, as shown below:
 - Health record

- Messaging
- Appointments
- Recent lab results display on the home page, if applicable.
- Be sure to click Sign Out in the upper right-hand corner when you're done.

	Health Record Messaging Appointment
Allergies: No known allergies	Employee WELLINESS CENTER
	The Employee Wellness Center is open to all employees, spouses/domestic partners and adult children (ages 18-25), providing primary, preventive and urgent care, including pharmacy and lab services. Make the center your medical home, and get help managing chronic health conditions like diabetes, high blood pressure or low back pain and more. We look forward to providing you with quality, convenient health care.
	🕗 Virtual Tour Video 🛛 📢 Podcast

Returning to the portal

- To access the portal anytime, browse to: https://childrensmercy.iqhealth.com
- Enter your email address and the password you created when you set up your account.
- Click the green Sign In button.

